

# Job Outline

---

**Job Title:**

Country Park Ranger

**Basis:**

Full Time

**Salary:**

Grade 8

**Status:**

Permanent

**Base:**

Bryngarw Country Park

**Accountable to:**

Country Park Manager

**Accountable for:**

N/A

## Your Role:

To assist in the general care of all matters relating to Bryngarw County Park. To encourage our visitors to enjoy the outdoors while promoting the awareness of the natural environment at Bryngarw Park. You will assist with countryside management duties and the delivery of our educational programme.

## In this role, you will:

- Undertake day-to-day park activities including the opening and closing of the park, waste management, regular toilet checks, maintenance and other countryside management tasks.
- Deliver activities and experiences to our visitors which may include, ranger led walks and educational visits.
- Undertake site specific maintenance work in line with respective management plans, to ensure the sites are fit for use and safe for all, this may include operating machinery and equipment associated with land management and maintenance duties.
- Be visible and available to assist the public and hold regular 'Meet the Ranger' events in the visitor centre to provide guidance and information on the history, heritage and operations of Bryngarw Park.
- Be involved with and assist in conservation tasks, surveys etc, as required.
- Assist with the co-ordination and support of day-to-day tasks for volunteers.
- Deal with reactive issues including visitor enquiries which may include first aid incidents, car park machine queries, bookings for our Education Centre, Y Nyth. etc.
- Manage habitats across the park to maintain favourable conditions for wildlife.
- General administration and marketing duties.

# awen



## General Duties and Responsibilities:

- Be responsible for your own safety and that of other staff and any member of the public who may be affected by your acts and omissions at work.
- Participate in any training and development activities to maintain own development or to enhance competence within job role.
- Uphold and integrate our purpose and value in all you do.
- Ensure activities are completed in accordance with Awen's commitment to equity and diversity and in line with best practice and legislation.
- This is not a complete statement of all duties and responsibilities comprising this post, which may have to be varied to meet the changing needs of the business.

# Person Specification

## The Person (ESSENTIAL CRITERIA ARE INDICATED AS (E):

- Flexible and proactive approach and attitude.
- Interest in working within a Country Park with members of the public.
- A commitment to providing excellent customer service.
- Able to undertake physical activities including carrying, lifting and use of machinery (E)
- The ability to work unsupervised (E)
- Ability to communicate clearly and effectively.
- Good organisational skills
- Ability to work proactively and respond positively to new opportunities and projects.
- Able to establish a good understanding of customers' needs and a desire to deliver high standards

awen

# Qualifications, Skills, Abilities and Experience:

(ESSENTIAL CRITERIA ARE INDICATED AS (E):

- A good standard of education equivalent to GCSE A-C/NVQ/QCF 2, or the ability to demonstrate competence through experience. (E)
- An enjoyment of being outdoors, all year round in all weathers (E)
- Experience in working in countryside role. (E)
- Experience of working in a customer facing role
- First Aid certificate
- Experience of working within estate management or a similar environment
- Have an Interest or passion in natural history.
- Chainsaw licence or certificated to operate machinery and equipment associated to land management or willingness to undertake qualification
- Ability to speak Welsh

# awen